

- The management team and employees are committed to deliver the highest level of quality and operational excellence, and as a learning organization drive continuous improvement of our products and processes with “a zero defect” target by failure prevention. We use multiple information and sources to optimize satisfaction of customers and our interested parties. We are committed to provide safe and healthy working conditions and we eliminate any hazards and reduce OH&S risks for our employees. In partnership with our customers we develop requirement-fulfilling products and deliver high quality, safe and sustainable OLED lighting solutions, thereby increasing the value of the OLEDWorks brand.
- Together with our suppliers we ensure that our OLED lighting products fulfill our brand promise and are fit for use. We comply with local regulatory environmental requirements and health and safety standards and request this also actively from our suppliers and partners. In our product innovation we use world class processes and modern state of the art reliability testing and use customer feedback to ensure continuous improvement of the business performance, in synergy with an efficient environmental and occupational health & safety protection.
- We develop, educate, coach, motivate, challenge and support our employees to achieve world class performance by implementing a decisive and adaptable organization that creates an environment in which our employees are Eager to win, Take Ownership and Team up to excel. We promote the awareness of our employees concerning quality, environment and occupational health & safety protection.
- Our integrated management system is based on the ISO 9000 family, ISO 14001, ISO 45001 and was upgraded according to IATF 16949:2016 to reach world class performance of our products and organization. We comply with all relevant laws, regulations, voluntary agreements and other requirements.
- We improve the environmental aspects of our products within the complete product life cycle within manufacturing and the use by the end customers. We follow continuous improvement for occupational health & safety and to prevent air water pollution and soil contamination as well to optimize resource management and reduce waste and emission within manufacturing and other relevant activities.
- We aim that our suppliers and contractors follow our policy and therefore we guarantee a sustainable behavior at the OLEDWorks GmbH.

Aachen, January 2021

A handwritten signature in blue ink, appearing to read "W. Görgen".

Wolfgang Görgen  
Managing Director OLEDWorks GmbH